

Conditions of Stay 2021

- **Housing units:** These include: bungalows, mobile-homes, villettas and caravans. For the low and middle season, the minimum stay allowed is 3 nights and for the high season the minimum stay is 1 week.
- **Housing units booking:** It is possible on our website www.pizzogreco.com, by e-mail, telephone or letter. It is necessary to request a pro-forma invoice, remitting immediately the balance at the moment of the holiday confirmation.
- **Payment:** It is possible with the following options: bank transfer, credit card or postal order and afterwards it's necessary to transmit by fax or e-mail the receipt of the payment in order to confirm the booking.
- **Cancellation :** It must be communicated written by registered (certified) mail with return receipt; the booking commission fee and the membership card fee aren't refundable for any reason; if effected 30 days prior the date of arrival, the full amount will be refunded; between 29 days and 8 days it will be retained 50% of the stay total fee; between 7 days and 2 days, it will be retained 75% of the stay total fee, and in case of non arrival on the booked day, the stay whole fee will not be refunded, as for any interruption of stay non imputable to us.
- **Assurance :** It is compulsory, in favour of the guest that books and it is regulated by the enclosed conditions. It is optional for all the guests who arrive without any previous booking. An extract of the insurance conditions will be sent together with the invoice at the booking confirmation.
- **Cleaning of housing units:** The final clean up must be done by the guest, otherwise it will be charged with a 25,00 euro fee for the cleaning expenses.
- **Prices:** are VAT included and the calculation is for overnight; the fees for the housing units are weekly, from Saturday to Saturday only in the high season. For the low and middle season, the minimum stay allowed is 3 nights. The Direction has the possibility to manage differently the stay in the housing units for alternative duration of time.
- **Pitch:** The Direction will choose the pitch location, considering the option to accept or not the guest's preference, depending from the availabilities. It is obligatory for all caravan winter parking owners to communicate their period of arriving before the beginning of the new holiday season as written on the price list; in case this does not happen, the Pizzo Greco FKK s.r.l. will be free to place the client's caravan where they consider it best suited.
- **Pitches booking:** It's possible by telephone, e-mail and fax; A pro-forma invoice will be sent produced on the fulfilled booking form. It's compulsory for the customer to give the maximum accommodations overall dimensions. The bill of your stay will be produced on the booked period, without regard to the possible variation of a shortening of the time stayed. At the moment of booking 30% of the amount as from the pro-forma invoice must be sent.
- **Payment:** The outstanding balance of the pitch must be paid within the day after your arrival.
- **Seasonal lump sum:** To be paid in January 2021: reserved for family groups of maximum two people, declared at the booking time; for any interruption of stay no refunds are available. No lump sum can be negotiated in the first row. The stationing on an above-mentioned pitch will be rated at the tariff package for pitches. The seasonal lump sum price is applied depending from the caravan or camper length adding the veranda or any fixed structure (in wood or cloth). The rate is established on the length (until 6 mt, from 6 mt to 8 mt and more than 8 mt) independently from the pitches dimensions. In the case of a stay longer than the 140 days "Season Pass", a fee for each extra night will be charged equivalent to the cost of a one night stay for an "extra person" as indicated in the price list 2021.
- **Winter storage:** In the winter season it is possible to leave caravans, tents, tent trolleys, boats and accessories (maximum 4 pieces) as in the price list.
- **Times of arrival and departure:** The check-in begins at 12:00 p.m., all housing units are free from 17:00 p.m. on the day of arrival and must be left free at 10:00 a.m. on the day of departure.
- **Cars:** These may not be left near the housing units and in the camping sites, but must be parked in the designated external areas; external car parking will be obligatory from May 15th to September 15th.
- **Animals:** These are allowed inside the campsite. The animals must be kept under proper control; particularly dog's owners must take care that their animals aren't a nuisance to other campers and do not damage any kind of equipments. Owners will be held responsible for damages caused by their animals. Pets must be declared on arrival, provided with vaccination certificates, kept on a lead muzzled. Taken outside the camp to defecate and not taken to the beach. They aren't allowed inside the housing units.
- **Naturism:** This is obligatory in the camping site, caravan and bungalow area, and on the beach, but a bathing costume is permitted for adolescents; the service area which includes the entrance, head office, bar, market and restaurant is a textile area. To enter our resort it is necessary to own an up-to-date INF-FNI or SUN membership card: for those friends and regular clients without such a card, we issue a FE.NA.IT holiday card with the 2021 INF stamp.
- **Inside facilities:** The market, bar, beach bar, restaurant and reception timetable are subject to changes. This possible changes will be shown on a notice boards.
- **Jurisdiction:** For any disputes between the clients and the Pizzogreco FKK s.r.l. society, the tribunal of Crotona is competent.